



www.eMuseumStore.com

Satisfaction Guaranteed!
1-800-227-9196

eMuseumStore.com RETURN FORM

Please fill in and...

call: TOLL FREE 1-800-227-9196 or 909-599-6434

fax: (309) 210-7477

email: sales@emuseumstore.com website: http://emuseumstore.com

mail: EMUSEUMSTORE.COM • 573 W TERRACE DR • SAN DIMAS, CA 91773 USA

Your satisfaction is important to us. If you are not completely satisfied, return your purchase for an exchange, credit or refund excluding shipping charges for (15) days from the date of invoice. Sale items are eligible for exchange or store credit only. Special orders and custom items will be subject to a 25% restocking fee. Items must be packed well to avoid damage during return shipping. Please note that we reserve the right to reject the return of merchandise that is not in salable condition due to use and/or inadequate packing. Exchanges are treated as new orders and new shipping charges do apply. Please allow 2 to 4 weeks.

1. PLEASE PRINT IN INK

Name _____ Daytime Phone (_____) _____

Address _____ Order Number _____

City _____ State _____ Zip _____

For gift returns, please indicate purchaser's name _____
You will be issued a gift certificate for the full value, and purchaser will not be notified of the return.

2. MERCHANDISE BEING RETURNED: Please list your item(s) being returned along with your reasons for returning each item so that we may better serve you in the future.

- 1. Damaged in shipment (keep all packaging & call for claim# - 800-227-9196)
- 2. Defective - Please Comment
- 3. Wrong item sent
- 4. Arrived too late
- 5. Wrong name on packing slip
- 6. Not as expected - Please Comment
- 7. Other - Please Comment

Item No.	Item Name	Qty	Reason Code	Comments

3. WHAT ACTION WOULD YOU LIKE US TO TAKE: Please Check One

Exchange Refund (if paid by check or money order) Credit my credit card (if paid by credit card)

Credit card account# _____

Exp. Date _____ Check one: Mastercard VISA AMEX Discover PayPal

4. WHAT ITEMS WOULD YOU LIKE IN EXCHANGE: (Appropriate shipping charges will apply)

Item No.	Item Name	Qty	Comments

5. SHIPPING INSTRUCTIONS: Please enclose this form with your return. If you have any questions about how to return your merchandise, please call Customer Service between 9am to 5pm PST Mon-Fri at: 1-800-227-9196 or (909) 599-6434.

Please phone us at 1-800-227-9196
or 909-599-6434 if you need further assistance!